



Notice

17 March 2017

Publication of the National Performance Report 2015/16 Urban Water Utilities

The Bureau of Meteorology (**Bureau**) has published the *National performance report 2015-16: urban water utilities (report)*. The report is available on the Bureau's [website](#).

Background

Western Australia is a signatory to the *National Water Initiative Agreement*. Under the Agreement, signatory governments have agreed to independently and publicly report on pricing and service quality of water service providers every year.

The Economic Regulation Authority, along with the Department of Water, represents Western Australia on the inter-jurisdictional committee that oversees the production of the report.¹

The purpose of the report is to help consumers and governments determine whether the water sector is operating in an efficient and cost effective manner. It compares the performance of 86 water utilities providing urban water services to over 20 million people across Australia. It is the eleventh in the series of reports.²

There are four Western Australian utilities covered by the report - Bunbury Water Corporation (trading as Aqwest), Busselton Water Corporation (trading as Busselton Water), the City of Kalgoorlie-Boulder and Water Corporation.

The performance report covers a number of topics, including: water resources, finance, pricing, assets, health, environment and customer service.

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¹ The committee comprises the Bureau, the Water Services Association of Australia and state and territory governments.

² The first eight reports were published by the, now defunct, National Water Commission and the three most recent reports were published by the Bureau.